

Invitation of Quotation

No.7/1/2017-OIDB

02/05/2017

Subject: - supply, installation and testing of firewall with 3Year AMC

OIDB invites sealed bids for supply, installation and testing of firewall, as per the details and specifications given in attachment.

Sr.	Description	Details
a	Period of issue of tender document	02/05/2017 to 24/05/20017
b	Last date and time of submission of bid	24/05/2017, 02:00PM
c	Date and time of opening of bid (Part-1	24/05/2017, 03:00PM
d	EMD	Rs.5000/- (DD Drawn in favour of Oil industry Development Board, New Delhi)
e	Contact person	Ganesh C. Doval, DCF&AO
f	Place of submission& opening of bid	OID8, 3 rd floor, 'C Wing, Sec.-73, Noida

Notes

1. Bid should remain valid for 60 days from the date of opening of bids
2. Prices to be quoted shall include all taxes and duties, packing and freight etc.
3. Material will be delivered to Dy. Chief Finance & Accounts Officer, OIDB Bhawan, C wing, 3rd floor, sector -73, Naida-201301.
4. Quotations with make other than specified may not be considered.
5. For any clarification with regards to specification or particular, undersigned may be contacted.
6. Time of completion of supply would be 30 days.
7. Payment would be released against invoice, after receipt and acceptance and completion of work at site.
8. Bidder will give details with respect to TIN/NAT nos.
9. OIDB reserves the right to annul the process of bidding without assigning any reason.
10. Quotation document can be downloaded from the website www.oidb.gov.in or Govt. of India e-procurement portal.

Cont.....

प्रधान कार्यालय :-
ओ.आई.डी.बी. भवन, 'सी' ब्लॉक, तीसरी मंजिल,
प्लॉट नं. 2, सेक्टर - 73, नोएडा-201301, उ.प्र.
फोन : 91-120-2594602, 603, 604 फैक्स : 91-120-2594630
वेबसाईट : www.oidb.gov.in

पंजीकृत कार्यालय :-
301, वर्ल्ड ट्रेड सेंटर, तीसरी मंजिल, बाबर रोड, नई दिल्ली - 110 001
फोन : 91-11-23413540

Main Office :-
OIDB Bhawan, 'C' Block, 3rd Floor
Plot No. 2, Sector - 73, Noida-201301, Uttar Pradesh
Phone : 91-120-2594602, 603, 604 Fax : 91-120-2594630
Website : www.oidb.gov.in

Registered Office:-
301, World Trade Centre, 3rd Floor, Babar Road, New Delhi - 110 001
Phone : 91-11-23413540

11. Bidder will return this Invitation of Quotations letter (all Pages) duly signed and stamped as a token of having read the document thoroughly and abide by the condition and the specification of Work.
12. Quotation should be on letter head of the company.
13. Late/delayed bids will not be considered.



Ganesh C Doval
Dy. Chief Finance & Accounts Officer

1. Scope of work

- a. Supply and installation of Firewall complying with the technical specifications given in Annexure-II,
- b. CAMC (Comprehensive annual rate contract)
- c. Configuration and Integration of Firewall with OADB's existing LAN/WAN.

3. Annual Maintenance Contract (AMC)

The AMC shall be:

- a) On-site, comprehensive, back-to-back from OEM for a period of 3 years from the date of expiry of warranty.
- b) Software updates and upgrades at no cost to the OADB
- c) Replacement of failed hardware within 24hrs from the time call is lodged. The penalties for any non-compliance is defined under Section 4
- d) Comprehensive on-site support from bidder for day to day operational issues as and when arises.

4. Penalties

OADB reserves the right to **penalty** at the rate of 0.5% per week or part thereof upto maximum of 5% . for delayed completion and default in CAMC calls & attending to the breakdown CAMC.

5 BANK GUARANTEE

The payment will be authorized after submission of a Bank Guarantee for 10% value of the order towards CAMC. The **performance Bank Guarantee** should be furnished within 15 days from the date of placement of order from a reputed bank (scheduled bank in India or foreign bank operating in India) valid till 60 days after the CAMC period.



TERMS AND CONDITIONS FOR SUBMISSION OF QUOTATION

1) The Oil Industry Development Board invites sealed quotations from the reputed firms for the **“SUPPLY, INSTALLATION AND TESTING OF FIREWALL WITH 3 YEAR AMC”** at OIDB Bhawan, Plot No. 02, Sector-73, Noida-201301 as per the specifications given in Annexure I.

2) The technical and financial Bids should be submitted in two separate sealed covers, super scribing **“Part-I Technical Bid for “SUPPLY, INSTALLATION AND TESTING OF FIREWALL WITH 3YEAR AMC” Tender No., due date and “Part-II Financial Bid for ““SUPPLY, INSTALLATION AND TESTING OF FIREWALL WITH 3YEAR AMC” Tender No., due date. Both the bids should be kept in a single cover by super scribing tender for “SUPPLY, INSTALLATION AND TESTING OF FIREWALL WITH 3 YEAR AMC”** sealed and addressed to the DCF&AO, Oil Industry Development Board, OIDB Bhawan, Plot No. 02, Sector-73, Noida-201301

3) Overwriting and corrections should be attested properly. The bid should be complete in all respects and should be duly signed. Incomplete and unsigned bids will not be considered at all.

4) All relevant technical literature pertain to items quoted **with full specifications** (Drawing, if any), information about the products quoted, including brochures if any should accompany the quotation.

5) Quotation should be **valid for a period of 90 days** from the date of tender opening

OIDB reserves the right to **penalty** at the rate of 0.5% per week or part their of upto maximum of 5% for delayed completion and default in CAMC calls & attending to the breakdown CAMC.

7) Please **specify the Make/Brand** and Name of the Manufacturer with address, country.



8) **Compliance Statement:** Equipments point-by-point comparison/compliance statement with **technical specification (Annexure-II)** indicated in the tender, should be enclosed along with your tender as well as any other extra features of the equipment be shown separately therein and also **compliance statement for all commercial terms** of the tender document.

9) **Technical Bid should contain** all details and specifications of the equipment offered, delivery schedule, warranty, payment term, installation, training, post-warranty, user-list, service support **WITHOUT PRICE** and **Financial bid should contain** details of the price(s) of the item(s) quoted in the technical bid. The Technical bid should not contain any references to the pricing.

In case the technical bid contains any direct or indirect reference to quoted price the bid is liable to be rejected.

10) A Committee constituted reserves the right to open the bids. Only technical bids will be opened on the date and time mentioned in the tender document. The financial bids of those tenderers whose technical bids are found to be meeting our specifications only will be opened in their presence at date and time to be notified later.

11) A technical Committee constituted will assess the product supplied/installed for their quality and their conformity to the specifications provided by the firm in their quotations. Any item(s) identified by the Committee to be not as per the specifications or are found to be of inferior quality will be rejected, and the bills towards the supply will not be processed for payment till proper replacements are provided.

12) **No advance payment** will be made. Payment shall be made after supply, installation and acceptance of the equipment by OADB. The payment will be authorized after submission of a Bank Guarantee for 10% value of the order towards warranty/guarantee. The **performance Bank Guarantee** should be furnished within 15 days from the date of placement of order from a reputed bank (scheduled bank in India or foreign bank operating in India) valid till 60 days after the warranty period.

13) Suppliers should clearly define the mechanisms maintenance or support. Supplier should undertake to support the product for a minimum period of 3 years **AMC charges for a period of 3 years** (annual bases) should also be quoted separately in the financial bid.

14) Two sets of operational, service/troubleshooting manuals and diagrams to be supplied with **"SUPPLY, INSTALLATION AND TESTING OF FIREWALL WITH 3YEAR AMC"**.

15) **The submission of tender** shall be deemed to be an admission on the part of the tenderer, had fully acquainted with the specifications, drawings etc. and no claim other than what stated in the tender shall be paid in the event of award of Purchase Order.

16) Expenditure involved towards any extra materials required for labour involved for successful installation of the equipment, if not quoted for, would have to be borne by the tenderer.

17) **Acceptance of this tender** form and submission of the quote within the stipulated time would be treated as:

a) The tenderer has understood all requirements as described in our Tender document.

b) Acceptance to provide/establish all the facilities mentioned in our tender without any price escalation, if the tenderer finds it necessary to add any hardware or software or any other materials during implementation.

c) Agreeing to execute order to the satisfaction of OADB or its authorized representatives within the stipulated time.

18) **Training/installation charges** should be clearly indicated including the scope of training.

19) Tender should clearly define the **infrastructure facilities required** for installation of the equipment.



- 20) OADB will not be liable for any obligation until such time OADB has communicated to the successful bidder of its decision to release the Purchase Order.
- 21) **OADB will not be responsible for any postal delays.**
- 22) Bidders shall note that OADB will not entertain any correspondence or queries on the status of the offers received against this Tender Invitation.
- 23) Tenders from Manufacturers/Suppliers/Tenderers whose performance was not satisfactory in respect of quality of supplies and delivery schedules in any organizations, are liable for rejection. The tenders that do not comply with the above criteria and other terms & conditions are liable for rejection.
- 24) The DCF&AO, OADB does not bind to accept the lowest quotation and reserves the right to himself, to reject or partly accept any or all the quotations received without assigning any reason.

Arbitration:-

- a) except where otherwise provided in the contract, all matters, questions, disputes or differences, whatsoever, which may at any time arise between the parties hereto, touching the construction, meaning, operation or effect of the contract or out of the matters relating to the contract or breach thereof, of the respective rights or liabilities of the parties, whether during or after completion of work or whether before or after termination shall after written notice by either party to the contract be referred to an arbitrator who shall be appointed by Secretary (OADB) or his/her nominee.
- b) The arbitration & Conciliation ACT 1996 or any statutory modification or reenactment thereof and the rules made thereunder shall govern the Arbitration proceedings.
- c) If the arbitrator, to whom matter is referred, vacates his/her office by any reason whatsoever then the next arbitrator so appointed by authority referred above may start the proceeding from where his predecessor left or at any such stage he may deem fit



Technical Specification and vendor compliance/deviation for Firewall

S.No	Specifications	Vendor compliance
A	General Requirements	
1	Firewall should support "Stateful" policy inspection technology. It should also have application intelligence for commonly used TCP/IP protocols like telnet, ftp etc.	
2	Firewall appliance should have multi-bus/multi-core system architecture.	
4	Appliance should support for Active connections in case of HA for future requirements and scalability.	
5	Device based licensing and not user/IP based licensing	
6	Support for dynamic routing protocols, like RIP v2, OSPF, & BGP.	
7	Support the multicast protocols as a multicast host, by participating in IGMP and PIMDM / PIM-SM.	
8	Firewall should offer Bandwidth Management for every TCP, IPSEC, & VoIP protocols with attributes of Minimum Committed Bandwidth per protocol; Maximum Bandwidth per protocol; Priority for the queues	
9	Proposed firewall OEM should be in the Leaders & Challengers Quadrant of Gartner Magic Quadrant for the last 2 consecutive years for Enterprise Firewall.	
10	The firewall should have an Ethernet interface for out-of-band device Management.	
11	Firewall should support VOIP traffic filtering.	
12	Should support IPv4 and IPv6	
13	The Firewall must be appliance based and should facilitate multi-application environment.	
14	The platform should be based on realtime, secure embedded operating system	
15	The proposed system shall support 40 IP/User license for Firewall	



16	OEM should have direct technical support centre in India.	
17	OEM should have direct RMA Centre in India for Hardware Warranty.	
18	OEM should have direct product training facility with certified trainer in India. And should provide training to Two person of organization along with product certification.	
19	The Firewall Appliance should be rack mountable	

